

House Rules

- For the safety of our guests, video monitoring is carried out in certain bathing and locker areas. Recordings are deleted periodically.
- Any guests suffering from cardiovascular problems should consult their physician before using the facilities.
- Guests with skin rashes, open wounds or contagious illnesses shall not be admitted into the baths.
- Persons who suffer from health disorders may only use the bathing facilities in the company of an adult attendant.
- The companion of a guest with severe physical disabilities shall be admitted free of charge.
- Children over 1 year may enter the Thermal Baths. Minimum age to enter the Spa is 16 years. Small children should not exceed a bathing time of 30 minutes. Children are the sole responsibility of their parents/guardian.
- A charge of Fr. 50 shall be levied for the loss of a chip armband or locker key.
- No reimbursement shall be made for lost multi-entry chip armbands (transferable)
- With the purchase of an admission ticket, each guest agrees to comply with the water safety rules.
- Water safety rules, posted notices and directives by bathing attendants must be followed. Guests who behave inappropriately or give cause for complaints may be warned then asked to leave without reimbursement of the entrance fee.
- Individuals shall be held liable for any damage or contamination they cause. Parents or legal guardians shall be liable for any damage caused by a juvenile.
- **No liability will be accepted for lost or stolen articles.**
- Complaints should be submitted in writing to the management.
- During maintenance periods the facility shall remain closed (refer to www.thermalbad-zuerich.ch)

We wish our guests a pleasant and relaxing visit.

Your team from the Zurich Thermal Baths & Spa

The Zurich Thermal Baths & Spa is a member of the